



Return Form

Thank you so much for your recent purchase from Grapevine Studies. While we hope that you enjoy the product(s) that you purchased, we also understand that it is occasionally necessary to make a return. If you should need to make a return, we want the process to be as convenient as possible for you. To that end, we have included this Return Policy form with your order.

Return Policy:

Grapevine Studies will happily refund your purchase amount, not including shipping to and from your address, for materials returned to us within 30 days of purchase. A restocking fee of 10% of total merchandise will be charged on all returned items. Materials must be returned in "New Condition" with no marks, bent pages, no writing, etc. Damaged materials will be refunded at 50% of the purchase price. EBooks and eLessons are non-refundable.

Reason for Return: (Please check one.)

- Changed My Mind Wrong Item Shipped* Item damaged in shipment
 Duplicate Item Shipped* Not the right level Other: _____

*Restocking fee will not apply

If the wrong item was shipped but you choose to keep it, you will receive a 50% discount on that item. You will need to notify the office by email (info@GrapevineStudies.com) or by phone (877-436-2317) to make payment arrangements.

Order Information:

Name on the Order: _____

Date of Order: _____ Invoice Number: # _____

Item(s) to be Returned:

Return Instructions and Checklist:

- I am returning items within 30 days of purchase.
- I understand that shipping charges and a restocking fee will be deducted from my refund.
- Items are packed in original or similar packaging.
- If items are damaged in shipment I understand that my refund will reflect a 50% damage charge in addition to the restocking fee.
- Items returned because of a mistake in the Grapevine Studies office will be fully refunded and return postage paid (media mail only) if items are returned in new condition. If items are damaged in shipment because of poor packaging a damage fee will be deducted.
- This form must be included in return package.

Return address:

Grapevine Studies
Returns Department
PO Box 2123
Glenrock, WY 82637

My Refund:

- Refund My PayPal Account Email: _____
 Send a check
 Refund my credit card Phone number: _____

Our office will call you to verify your credit card number for the refund.